

March 28, 2020

Dear Heartwood Forest Farm Customers.

In response to the outbreak of COVID-19, and for the safety of our customers, employees, and ourselves, we have implemented an updated safety plan for our farm. At this time, we will not have any employees or volunteers working at our farm and will continue this practice until further notice. Our farm is considered an essential business, and as the season picks up, may find it necessary to add to our work force while following the social distancing guidelines. This will be achieved by scheduling tasks, staggering schedules, and/or working in different locations. We have increased the number of handwashing stations and continue to use sanitary practices, and are following procedures as instructed by the USDA and MDA, as well as the health department.

As of this week, the Sara Hardy Farmers Market in Traverse City where we are a vendor announced that they are going to postpone their opening which usually takes place on the first Saturday in May. I have no further information at this time.

This year we were beginning an online store, and have decided to also open a farm stand. You can purchase online beginning March 30, 2020. We will allow on farm pick-up from our customers if you don't want your order shipped. **On farm pick up is only available when a customer pre-orders online, then you may pick up on the specified date. See website for details.**

And if you don't know already, you can find more information at <https://www.michigan.gov/coronavirus>

Thank you for your business and we look forward to hearing from you!

In Gratitude and Health,

Patti Travioli, Proprietor/Horticulturist

Heartwood Forest Farm

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